

# COMMUNITY RESILIENCE AND DISASTER RESPONSE

The COVID-19 pandemic has underscored the need to build a future that is stronger than the next disaster. We are here to help.

## WHAT WE DO

Our Community Resilience and Disaster Response program advances business-led solutions to create stronger, more resilient communities locally and globally.

## HOW WE DO IT

### Enabling Business to Give Help

We support the business response to natural and man-made disasters to enable recovery and long-term resilience.

- **Coordination Calls:** When a disaster strikes, we bring together the private, public, and nonprofit sectors and community organizations on the ground to discuss immediate relief needs and how the businesses can support these efforts.
- **Corporate Aid Trackers:** We serve as the keeper of the records for corporate response to disasters. Our [corporate aid trackers](#) are viewed by national and local decision makers and picked up by outlets as a credible source.
- **Corporate Delegation Tours:** Following a disaster, we visit local communities to learn about the recovery efforts underway, as well as the challenges moving forward.

### Enabling Business to Get Help

We provide tools and resources for small business owners to plan, prepare, and recover from disasters.

- **Resilience in a Box:** Our first-of-its-kind [toolkit](#) educates newcomers on disaster preparedness and business resilience.
- **Disaster Help Desk for Business:** We provide one-on-one [expert assistance](#) to small business owners in their time of need.
- **Business Reporting Map:** This information-sharing platform for businesses helps emergency responders identify needs during a disaster.
- **Small Business Trainings:** We've managed [programs](#) on the ground in countries such as Mexico, Turkey, and Vietnam to train small business owners on business continuity.

### Building Resilience Through Private-Public Partnership Conference

Our annual conference, traditionally hosted in partnership with the nation's disaster management agencies, is the leading platform that discusses how to build resilience against all hazards and be better prepared through greater collaboration across sectors. Join us for our [next event](#) on July 27 and 28, 2021.

## OUR IMPACT

**\$10B+** in private sector donations tracked through our corporate aid trackers.

**25K+** small businesses contacted the Disaster Help Desk for help.

**15K+** downloads of our Resilience in a Box toolkit.

**13K+** views of our 2020 Building Resilience Through Private-Public Partnerships Conference.

**BUSINESS IS**  
part of the solution.

At the U.S. Chamber of Commerce Foundation, we believe in the power of business to solve our toughest challenges.

## WHAT OUR PARTNERS SAY

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The U.S. Chamber Foundation's Disaster Response program has been an incredible resource to UPS and The UPS Foundation as we navigated our response to national and global disasters. Through its unparalleled convening power, cutting-edge resources, and extensive network of partners, the Foundation fills a critical need that is unmatched by any in the disaster management space—and we're proud to work with them over the years to help businesses plan, prepare, and recover from any adversity that may come their way.

**Joe Ruiz**

Director of Humanitarian Relief & Resilience,  
Environment and Communications,  
The UPS Foundation

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I wanted to put in writing how helpful the U.S. Chamber Foundation's Disaster Help Desk for Business was during Hurricane Florence. You were there with much-needed information and contacts for us when other agencies were hard to reach. Of all the resource providers I spoke with, you were by far the most informed, the most helpful, and responded in the quickest amount of time—immediately! I can't thank you enough.

**Christine Michaels**

President & CEO,  
Greater Fayetteville Chamber, North Carolina

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## IN THE NEWS



To learn more, participate in existing programming, or collaborate on something new, contact [ccc@uschamber.com](mailto:ccc@uschamber.com).

## OUR SHAPE LEADERS

The success of our programs is made possible by:



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**U.S. CHAMBER  
OF COMMERCE  
FOUNDATION**