



# USA National Headquarters

615 Slaters Lane  
Alexandria, VA 22314

## COVID 19 – Partner Report

Monday, May 11, 2020

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Report for Activity from May 3, 2020 – May 11, 2020

### NATIONAL HEADQUARTERS EMERGENCY RESPONSE

All four Salvation Army territories continue to respond to the COVID-19 pandemic to serve the low income, vulnerable population. Feeding, food box distribution, home delivery, school lunch meal support, cleaning supplies etc. is our main priority. As states begin to open, many service locations are transitioning into recovery as the need of our social service programs, to include rental and utility assistance will begin to grow. Please visit our COVID-19 Relief efforts on our website <https://www.salvationarmyusa.org/usn/covid19/> for up to date information.

#### Nation Wide Services Provided

- Supporting COVID testing sites across the nation, by providing breakfast and lunch to staff, volunteers, National Guard and security
- Emotional and spiritual care hotline; 1-844-458-HOPE (4673), 9am-1am EDT – 7 days a week
- Expanding sheltering operations and/or providing wrap-around services
- Making facilities available as quarantine sites in partnership with emergency management
- Hot & cold meal delivery to hotel, motels, isolated quarantined, homeless, unsheltered homeless, seniors, homebound children, infected medical workers, and foster youth
- Distribution of personal protective equipment, hygiene kits, and family activity kits
- Homelessness prevention through rental and mortgage assistance
- Emergency childcare services for first responders, medical personal, and children isolated from parents
- Feeding Programs Include:
  - School-aged feeding programs
  - Homeless feeding programs
  - Feeding at quarantined facilities
  - Meal delivery to seniors and vulnerable adults
  - Drive through or to-go meal programs
  - Food box distribution (Drive through and home delivery)

## TERRITORIAL HIGHLIGHTS

**Central Territory** (*Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, South Dakota and Wisconsin*)

- KS: Topeka Corps has taken over the Public Schools feeding programs; providing more than 800 lunches each weekday to apartment complexes around the city.
- MO: Providing rental assistance to those affected as well as purchasing groceries for families
- IN: Evansville opened their first drive thru pantry
- MO: In partnership with AmeriCorps volunteers, Food Box deliveries to 345 clients will begin May 4th.
- WI: Opened two state-run voluntary isolation facilities in Madison and Milwaukee.
- Territorial ESC Hotline; (877) 220-4195, 7 days a week; 12 hours a day

**Eastern Territory** (*Connecticut, Delaware, Northeast Kentucky, Maine, Massachusetts, New Hampshire, New Jersey, New York, Ohio, Pennsylvania, Rhode Island, Vermont, Puerto Rico, and Virgin Islands*)

- MA: Supporting numerous state quarantine/shelter facilities supporting homeless populations and those with symptoms
- NJ: Requested by the City of Newark to support homeless sheltering in local hotels
- PR: Responding to the recent earthquake to deliver hot meals to communities in need, while following CDC guidelines
- PA: Implementing prepared meal box distribution in coordination with the state and Operation BBQ Relief
- Coordination with FEMA for possible resource support to field hospital in USVI

**Southern Territory** (*Alabama, Louisiana, Mississippi, Arkansas, Oklahoma, Florida, Georgia, Maryland, West Virginia, Virginia, North and South Carolina, Texas*)

- GA: Prepared plans to open Family Stores and Service Centers in a phased approach.
- AL: Providing school supplies in many locations as families have found them in need, as distance learning continues
- KY: Providing meals to nursing homes and vulnerable population who are unable to leave their homes
- MD: City of Baltimore requested TSA to provide 10,000-20,000 meals to their Meals on Wheels program, in partnership with Department of Aging, Department of Transportation and the Baltimore Ravens
- FL: EDS shower trailers have been moved to support a Catholic Charities homeless encampment
- TX: Partnering with state emergency management to provide transportation of PPE throughout the state

**Western Territory** (*Alaska, Washington, Oregon, California, New Mexico, Arizona, Nevada, Utah, Idaho, Wyoming, Montana, Colorado, Hawaii, Guam, Micronesia and the Marshall Islands*)

- AZ: (Phoenix) Activated Heat Relief Stations and offering PPE in addition to hydration and shelter
- CA: Sacramento Family Services is providing eviction and utility support
- CO: Distributing infant/toddler supplies provided through state/federal funding
- HI: Meals are being provided in 14 locations on the five main Hawaiian Islands
- OR: Salem KROC Center providing daycare for 90 children to essential workers.
- WY: Coeur d'Alene KROC Center, in partnership with 25 local houses of worship, hosted a three-day food boxing event to support local food banks
- NV: Partnered with a Nevada Tribal nation to provide food to seniors on their reservation

## STATISTICS FOR ALL TERRITORIES

Hot & cold meals	4,322,371
Food boxes (groceries)	1,258,018
Drinks	2,552,232
Snacks	1,869,542
Infant/toddler care supplies	56,795
Nights of lodging (all shelters)	740,275
Emotional & Spiritual Care (ESC) contacts	468,932

## SALVATION ARMY NEWS HIGHLIGHTS

### [National Commander Interviewed by CBN News](#)

The Salvation Army USA's National Commander, Commissioner David Hudson was recently interviewed by CBN News to talk about The Salvation Army's ongoing services during COVID-19.

### [The Salvation Army Participates in Giving Tuesday NOW](#)

On May 5, various Salvation Army commands from around the country participated in Giving Tuesday NOW – a global day of giving organized in response to the COVID-19 pandemic. Through online fundraisers and awareness campaigns The Salvation Army was able to raise nearly \$900,000 during this day. We are grateful to all of the donors who supported us during Giving Tuesday NOW as these gifts allow us to continue meet the needs so many are experiencing during this time of crisis. Dale Bannon, National Community Relations and Development Secretary for The Salvation Army USA, spoke to The Nonprofit Times about Giving Tuesday in a recent article you can read using the link below.

For additional information regarding this report, please contact:

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**Additional stories & reporting can be found at**  
<https://www.salvationarmyusa.org/usn/covid19/> and <https://disaster.salvationarmyusa.org/>